

Effective immediately upon signing the Reservation Agreement, twenty-five (25%) of the total rental price is nonrefundable for any reason, including but not limited to COVID-19 related cancellations or reschedules. Under no circumstance will this twenty-five percent (25%) be refunded or converted into any form of credit. The remaining seventy-five percent (75%) of the total rental price is subject to the remainder of the **Standard cancellation / reschedule policy** below.

*Our *standard cancellation, reschedule policy* is 14 days prior to event is charged twenty-five percent (25%) of the total rental price, 7 to 13 days prior to event is charged half (50%) of the total rental price, 6 to 0 days prior to event is charged at the full (100%) total rental price. If bad weather is present the day of the party (heavy rain above 60% or high wind above 20 mph) you will be charged 50% of total rental price.

The 50% charge will remain as usable credit for 1 year from the original party date and is non-transferable. No credit or refunds for unused time due to weather on all delivered items.

*Bad weather policy does not apply to indoor events or rental items not affected by the weather. Our bad weather policy does not include temperatures that are too hot or too cold.

Management at A Plus Party & Events will make the final decision on weather related cancellations.

1. Since we rent and deliver products all over the Crossroads area and sometimes to surrounding areas having additional resources available for last minute schedule changes or wait and see are not always available.

We want your event to be a success and are thrilled to be a part of it. We understand things may happen. While we do want you as a customer for life we simply are not large enough to handle last minute cancellations. We appreciate your understanding.

Signature

Date